



Critical Repairs Program

In-House Specific Repair List for Eligible Participants

Types of work we do*:

- ✓ Furnace repairs and replacements
- ✓ Boiler repairs only
- ✓ Water heater repairs and replacements
- ✓ Water heater and furnace maintenance
- ✓ Gas line repairs
- ✓ Critical Plumbing Repairs
 - Active leaks
 - Blocked drains
 - Health and safety issues
- ✓ Electrical repairs – safety issues only
 - Service and panel upgrades, wiring issues
- ✓ Flooring repairs – safety issues only or if flooring needs replacement due to other work conducted
- ✓ Stair and porch railings, handrails and treads - safety issues only
- ✓ Window and door repairs and replacements – only when it presents a major security or safety risk (i.e. broken)
- ✓ Minor structural repairs – case-by-case basis
- ✓ Helpful maintenance – minor maintenance repairs for eligible persons with disabilities, seniors or *those who are otherwise unable to complete the work themselves*
- ✓ Smoke Detectors/CO detectors
- ✓ Minor environmental hazard remediation
 - Mold within limited areas only
 - Minor flooding clean-up
- ✓ Minor weatherization
 - Weatherstripping
 - Caulking (minor air sealing)

Types of work that we do NOT do:

- × Major structural work
- × Cosmetic work (unless needed for a larger project and homeowner is unable to complete tasks)
 - Paint and caulk
 - Trim
 - Floor coverings
 - Finish carpentry
 - Wall or Ceiling Repair
 - Kitchen and Bath Cabinets
- × Home Remodeling/Renovations (i.e. complete bath remodel due to poor conditions)
- × Boiler replacement
- × Landscaping
- × Any work on garages, outbuildings or fences
- × Roof repairs or replacements
- × Gutters (eaves troughs)
- × Chimney work
- × Attic repairs
- × Insulation
- × Siding
- × Driveway or sidewalk repairs
- × Pest/rodent removal or insect control
- × We do not provide services for Rental Homes, Mobile Homes, or homes under Land Contract – (only Owner-Occupied properties will be considered)
- × Pre-existing conditions known prior to house purchased within one year
- × Whole House Weatherization
- × Emergency response for flooding, fire, etc.
- × Asbestos remediation

**All work offerings are determined on a case-by-case basis*